

## When you're faced with an emergency, every minute counts...

When pets are brought in for an emergency, their medical status can change every minute. That's why it's important that your pet be seen immediately. As members of the Veterinary Emergency and Critical Care Society, **our doctors are experienced and trained in emergency medicine and intensive care, and the hospital is staffed with experienced Registered Veterinary Technicians** who help monitor critical patients 24-hours a day, 7-days a week.

Our veterinarians also have a special interest in Pain Management, so regardless of the type of injury or illness a pet may have, we will make sure your pets are always kept as comfortable as modern medicine allows. And we will always administer generous doses of "TLC".

We understand the importance of the animal-human bond, and our goal is to make this stressful time as easy for you and your pet as possible. Our veterinarians will work with you to find the best treatment plan available, keeping you informed every step of the way, and allowing you to play a key role in the medical care of your pet.

We encourage you to ask questions and talk with your doctor about visiting your pet if hospitalized.



### Member:

- American Animal Hospital Association
- American Veterinary Medical Association
- California Veterinary Medical Association
- Contra Costa Veterinary Medical Association
- Veterinary Emergency and Critical Care Society



## We're Here When You Need Us.

## Bishop Ranch Veterinary Center & Urgent Care



MONDAY – FRIDAY

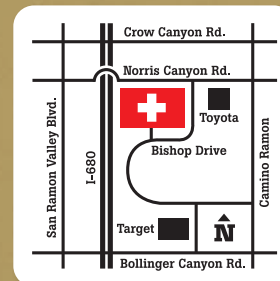
**7:00am – Midnight**  
 Doctors on staff until 10pm

SATURDAY & SUNDAY

**8:00am – 8:00pm**

OFFICE PHONE

**925.866.8387**



Voted Bay Area's Best Veterinary Hospital

### Bishop Ranch Veterinary Center & Urgent Care

2000 Bishop Drive, San Ramon, CA 94583

We're right off the freeway at the corner of Norris Canyon Road and 680 in San Ramon—a quick drive from Livermore, Dublin, Pleasanton and surrounding cities.

## Emergency and Urgent Care

TRAUMA • CRITICAL CARE • SURGERY  
 INTERNAL MEDICINE



# The Bishop Ranch Urgent Care facility is an alternative to higher-priced veterinary emergency centers in the Tri-Valley – saving you time and money.

### Our state-of-the-art facility is equipped with:

- 3 Intensive Care Units
- 3 Surgery Suites
- Recovery and Patient Care Wing
- Emergency Treatment Room



### Our advanced imaging and diagnostic equipment includes:

- Ultrasound to help detect tumors and internal bleeding.
- Digital X-ray for immediate diagnosis and review by a Board Certified Radiologist.
- Endoscope and Laparoscope for minimally invasive procedures.
- In-house Diagnostic Laboratory for immediate analysis of blood and urine samples, allowing life-saving treatment to begin within minutes of arrival.

### We provide 24-hour patient care 365 days a year



Because we are staffed 24-hours a day, in most cases your pet will never have to be moved to another facility for overnight, weekend, or holiday monitoring.

And, if your pet is already a patient of our general practice, their complete veterinary records will be immediately available to our doctors, allowing for complete continuity of care for your pet, even in an emergency.

### Pet emergencies happen when you least expect them.

It's frightening when you're faced with an emergency and your pet needs immediate veterinary care. That's why Bishop Ranch Veterinary Center and Urgent Care offers extended hours and convenient times for emergency treatment. We're open when most veterinary hospitals are closed – providing lifesaving services 7 days a week.

**Don't pay costly emergency clinic fees! Bishop Ranch Veterinary Center and Urgent Care provides emergency services for much lower fees than costly emergency centers in the Tri-Valley – saving you time and money. We offer convenient late-night and weekend hours and provide life-saving services 7 days a week.**

### Why Choose Bishop Ranch Veterinary Center and Urgent Care?

**Lower Fees** – If your pet needs emergency care during our hours of operation, you will not be charged costly "emergency" fees that you would normally pay at traditional emergency clinics.

**Less Wait Times** – We have dedicated doctors on staff ready to handle any emergency – saving you long wait times and providing life-saving services within minutes of a pet's arrival.

**Continuous Patient Care** – We provide continuous care – day and night – so your pet does not need to be moved to another hospital.

**Easy Freeway Access** – We're right off highway 680 in San Ramon – a quick drive from Livermore, Dublin, Pleasanton and surrounding cities.

### Urgent Care Services

- 24-Hour Patient Monitoring
- Cardiac Resuscitation
- Emergency Transfusions
- Intravenous Fluid Therapy
- Trauma Surgery
- Toxicity/Poison Treatment
- Oxygen Therapy
- Neonatal Incubators
- Internal Medicine

**We treat dogs, cats, birds, rabbits, reptiles and exotic pets.**

