

EMBRACE

PET INSURANCE

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Bishop Ranch Veterinary Center
Claims Story
Jose L.



Jackson

– Pet parent Jose L. of Dublin, CA was horrified to find that his little 7 month old puppy, Jackson, had managed to chew the top off of a Tylenol bottle and ingest some of the medicine. Jose knew that while Tylenol is helpful to humans, it is also extremely toxic to dogs. He immediately called Poison Control who instructed him to take Jackson to the hospital as soon as possible. Jose rushed Jackson to the Bishop Ranch Veterinary Center where he was treated for Tylenol Toxicity.

Jose says “Bishop Ranch Veterinary Center was very responsive and professional.” Jackson was seen by Dr. Kristel Weaver with treatment including fluids, extensive blood work, supplements to help the liver, medications to treat the toxicity and even an overnight stay. Jackson’s veterinary bill for the incident totaled almost \$1000 – quite a bill, but certainly well worth it.

One thing that helped Jose to breath easier is the fact that he had an Embrace Pet Insurance policy on Jackson. According to Jose, “After our first non-insured hospitalization, it was clear we needed the protection of a reputable animal health insurance comapny. I did my research on the web, compared plans, companies and coverage and found that Embrace had the best ratings.” Jose went with Embrace’s Everyday Plan, a policy that covers Accidents & Illnesses up to \$10,000 after a \$200 annual deductible and 20% co-pay. So for this toxicity claim, Jose was reimbursed \$791.19 after meeting his 20% co-pay.

According to Jose, Jackson is doing great and recovering nicely. Jose calls the Embrace claims process “efficient” and cannot thank the wonderful Doctors and Veterinary Technicians at Bishop Ranch Veterinary Center enough for saving Jackson.

Bishop Ranch Veterinary Center clients can get a [pet insurance quote](#) from Embrace online and save 5%.